

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. 75% of any unused balance rolls over at the end of the plan year!

#### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's recommended annual primary care.

## YOUR EXPERIENCE

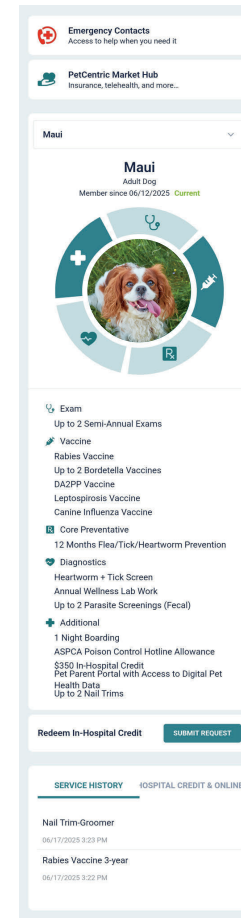
### EASILY VIEW YOUR PET'S PROFILE

### REAL-TIME SERVICE HISTORY

### IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

### EASY TO USE BENEFITS

### MARKET HUB PARTNERS + PERKS



## CANINE PRIMARY CARE PLANS

A YEAR OF CARE






IN A SIMPLE  
MONTHLY PAYMENT



SIGN UP TODAY  
AND SAVE  
DURING YOUR VISIT!

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR  
CODE BELOW!



## WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- Is easy to use and **allows you to pay monthly**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

### PUPPY PLAN



**\$79/  
Month**

### ADULT DOG PLAN



**\$70/  
Month**

### SENIOR DOG PLAN



**\$79/  
Month**

Save additional 5% off when you pay annually

Register via the QR code on back for an amazing year of pet health!

## PRIMARY CARE PLANS

- Physical Exam
- Rabies Vaccine
- Bordetella Vaccine
- DAPP/DAPPL Vaccine
- Lepto Vaccine
- Lyme Vaccine
- Influenza Vaccine
- Parasite Screening (Fecal)
- Heartworm Test
- Annual Wellness Lab Work
- Heart Health Screening
- Deworming Treatment
- Nail Trims\*
- ASPCA Poison Control Hotline Allowance (1)
- Annual In-Hospital Credit (pet FSA)
- TOTAL SAVINGS**

puppy plan < 1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
1 exam + 3 vaccine exams	2 exams	2 exams
choice of 5 vaccines	choice of 3 vaccines	choice of 3 vaccines
up to 2	✓	✓
✓	✓	✓
adult + senior only	✓	✓
senior only	senior only	✓
up to 2	puppy only	puppy only
up to 2	up to 2	up to 2
✓	✓	✓
\$300	\$300	\$300

**14%**

**16%**

**14%**

\*An additional restraint fee may be charged.

